



Policies

PLEASE REVIEW THESE BEFORE BOOKING!

BOOKING

ALL FORMS AND POLICIES MUST BE VIEWED AND ACKNOWLEDGED PRIOR TO BOOKING
ANY PREVIOUS BROW TATTOOING MUST BE APPROVED BY MELISA WILLIS, OWNER, PRIOR TO BOOKING
AN APPOINTMENT. FAILURE TO DO SO WILL RESULT IN THE APPOINTMENT BEING CANCELED AND THE
DEPOSIT LOST

ALL BOOKINGS ARE TO BE MADE VIA THE ACUITY SCHEDULING SITE. ANY APPOINTMENT REQUESTS VIA
SOCIAL MEDIA, TEXT, OR EMAIL WILL NOT BE READ.

RESCHEDULING/ CANCELLATIONS

ANY RESCHEDULING OR CANCELLATIONS ARE THE RESPONSIBILITY OF THE CLIENT THROUGH THE
"RESCHEDULE / CANCEL" BUTTON ON THE CONFIRMATION AND REMINDER EMAILS.

WE REQUIRE 72 HOURS NOTICE FOR ALL RESCHEDULING AND/OR CANCELLATIONS, FAILURE TO GIVE 72
HOURS NOTICE WILL RESULT IN A LOST DEPOSIT. IF DONE PRIOR TO 72 HOURS, THE DEPOSIT WILL BE
CREDITED TO THE RESCHEDULED APPOINTMENT.

ALL APPOINTMENTS MUST BE RESCHEDULED BY THE CLIENT VIA THE BOOKING SYSTEM.. WE WILL NOT
MANUALLY BOOK ANY APPOINTMENTS.

REFUNDS

THERE ARE ABSOLUTELY NO REFUNDS UNDER ANY CIRCUMSTANCES. APPOINTMENT DEPOSITS ARE NON
REFUNDABLE ONCE BOOKED. THE DEPOSIT MAY BE TRANSFERRED TO ANOTHER DATE FOR THE SAME
APPOINTMENT TYPE ONLY.. ALL PAYMENTS ARE FINAL, AND NON REFUNDABLE.

CLIENT COMMUNICATIONS

ALL CLIENT COMMUNICATIONS ARE REQUIRED TO BE RESPECTFUL AND COOPERATIVE. THE OWNER AND
ARTIST HOLDS THE RIGHT TO END THE ARTIST- CLIENT RELATIONSHIP AT ANY TIME FOR THE FOLLOWING
REASONS: DISRESPECT OF THE ARTIST'S TIME, SPACE, OR EXPERTISE, EXCESSIVE TARDINESS OR
CANCELLATIONS, UNREALISTIC EXPECTATIONS OR UNWARRANTED COMPLAINTS THAT ARE NOT FOUNDED.
RUDE & DISRESPECTFUL CLIENTS WILL NOT BE TOLERATED.

OFFICE HOURS: MONDAY-FRIDAY 10AM-5PM PLEASE ALLOW 24-48 BUSINESS HOURS FOR REPLIES

CONCERNS

ANY CONCERNS OR QUESTIONS REGARDING POLICIES, HEALING, OR FINAL RESULTS ARE REQUIRED TO
BE ADDRESSED VIA EMAIL



Microblading Screening

THESE CONDITIONS MAY MAKE YOU INELIGIBLE

ABSOLUTE CONTRAINDICATIONS

- Pregnant and/or Breastfeeding or trying to become pregnant
 - Any Blood Borne diseases (Hepatitis, HIV/AIDS, Syphilis, etc)
- Autoimmune diseases (Lupus, Addisons disease, Graves Disease, Lyme Disease, MS, Psoriasis, RA, Fibromyalgia, Uncontrolled type 1 Diabetes)
- Currently have cancer or have had cancer in the past year; Currently on any Chemo / Radiation treatments or immune-suppressants
 - Uncontrolled Hypertension or Heart Failure
 - Any Liver or Kidney failure or dysfunction
- Anti- Virals, or Anti-fungals (including topical) or have been within 14 days of appointment
 - Current Anemia
 - Any type of bleeding disorder
- Slow to heal or any healing issues/ prone to infections
 - Seizures or twitching
- Thyroid dysfunction or are on thyroid medication (please let me know- the procedure may still be able to be performed)